Getting Started With Your Online Account

Access your online account powered by Alarm.com by going to www.alarm.com/login and entering your login and password. If this is the first time you are logging into your account, use your provided login and temporary password and complete the email verification process. Once logged in, you can easily change your password under the Profile tab > Login Info menu.

The following provides a quick tour of some key features:

Security Summary

System Summary

- Click on one of the icons in the Arming panel to Disarm, Arm (Stay), or Arm (Away).
- > View recent arming/disarming and system events.
- > View sensor status* and events.*

🔰 Feature Usage 🛛 🗖		92%	? Help	Tutorial
ARMING	Φ¢	SENSOR STATUS Back Door	OPEN	ç
SYSTEM DISAF		Garage Door Basement	OPEN	ATED
DISARM (STAY)	ARM (AWAY)	Kitchen Front Door	IDLE	D
HISTORY				<u>ں</u> ش
Thursday December 11:29 am · Successful W		ith)		
9:13 am - Basement Mot	tion Antiunted			

Feature Usage

- > Click anywhere on the Features Usage bar to track your progress with key features setup.
- Click on the arrow to easily jump to the pages to setup User Management, Notifications, emPower*, Image Sensor*, Video*, and Mobile features.

Feature Usage Manage Logins Login Info Account Info System Info Multi-System Access Feature Usage Checklist 93% Image: Second Login 93% Add Second Login Assign User Code Add Contact Sensor Left Open Notifications No Show Notifications System Notifications System Notifications System Notifications System Notifications System Notifications Sensor Activity Notifications Sensor Activity Notifications

User Codes Management

Set Security Panel User Codes

- > Go to Security > User Codes.
- > Enter a code for each user who should be able to arm/disarm your security panel.

Iser Codes		
ocal access so they can arm/di		em. Check 'Security Panel Access' to give a user k it to remove local access temporarily - the code des 0000 and 0001 are not allowed.)
User	Code Show/Hide	Security Panel Access
Smith, John (master)	••••	Ś
Smith, Jimmy (0)	••••	۲
Cleaners, Happy	••••	
Smith, Jane	••••	
Thompson, Katie		



Create Website User Logins

- > Go to Profile > Manage Logins.
- Click Add a Login to add website users to your account.
- These users can also login via the Alarm.com mobile apps and mobile site. Go to Profile > Mobile Access for more information.

Security	▶ Video	🖪 Image Sensor	♀ emPower	🛗 History	🗩 Notifications	🔲 Mobile 👤 Profile
eature Usage	Mana	i ge Logins Login	Info Accoun	t Info Sys	tem Info Multi-	System Access
Manage L	ogins					
Dealer Setti	ngs					
		station operators to a alarms, or monitor ac		em to perform	actions on your be	half, view video and
Edit Dealer S		alarms, or monitor ac	uvicy.			
User Logins						
-			account through	the website	or mobile app. You h	nave control to limit access
Login Nar	ne	E	mail Address			
jsmith		jo	hn@thesmiths.co	om		
jasmith		ja	ne@thesmiths.co	m		Delete
						+ Add a Login

Notification & Reminder Settings

Notifications Page

- > Go to the Notifications tab to setup your notifications
- > Click on New Notification button to add event and activity notifications

Notifications Catalog

- Click on New Notification > Standard to setup the essential security event and sensor activity notifications.
- > Browse through the other sub-tabs to enable pre-configured notifications for other types of sensor-triggered activity*, such as when the liquor cabinet is opened, the housekeeper arrives, or the pet-sitter did not show up. (Some features depends on service plans.)

Alarm Notifications

> Click on Standard > Alarm to configure notification rules and to identify which contacts should be notified in the event of an alarm.

Other Standard Notifications

Arming Event: Identify the contacts that should be notified when specific users arms or disarm the system.

Arming Reminder: Setup an arming reminder that lets selected recipients know if the system is not armed by an expected time.

No-Show Alerts: Setup an alert if a certain person did not disarm your security system during a specific time period.

Notificati	ons				
Manage notifi	ications for security	and sensor events below. Ale Sensor Rules, Video Recordin			
All Notification					otification
	Alarm Events				Ī
Alarm	When an alarm is re	ported by Front Door, Back Door, I Irm.com, Motorola DROID RAZR, iF	.ivin Anytime Phone	ON	e 1
System Event	System Actions When the system re Notify rgoldman@ala	; to watch ports Low Battery, Power Failure, E ırm.com, Motorola DROID RAZR, iF	lypas Anytime Thone	ON	e 1
Arming Event	System Disarm When Any User/Keyl Notify rgoldman@ala	fob performs arming action Disarm rrm.com	Anytime	ON	e 1
Standard	Home Awaren	ess Family Busin	user Activity	Second Home	Remi
Alarm		Receive notification wh	ien your system repoi	ts an Alarm.	
Arming Ever	nt	Arming Event notificati disarmed by a given u			ned or
Arming Reminder Notifies you if the system is not armed by an expected time each day				h day	
No-Show Al	No-Show Alert No-Show alerts inform you when the system has NOT been disarmed b given user within a specified time frame.				armed by a
Sensor Activ	vity	Keep track of activity o times, even when the		net and motion sen	sors at all
Sensor Left	Open	Receive an alert when too long during a spec		window sensor is le	ft open fo
System Eve	nt	Set up notifications for malfunctions, low batt emergency issues that	ery events reported b	y a sensor, and oth	er non-
		Cid	bse		
Alarm No	otification				
ON	Alarm Trig	gered			
		Any Sensor	•		
	is reported by:				
lf an Alarm	timeframe: Any	time			
lf an Alarm	s timeframe: Any	time			
If an Alarm During this Notify Con	s timeframe: Any	time		+ New	v Contact

Sensor Activity*: Receive alerts when doors or windows are opened or closed.

Sensor Left-Open: Find out when doors or windows have been left open for a specific time period.

System Event : Setup an alert for non-alarm systems events, such as power failure or a low battery.



Image Sensor*

Image Sensor Gallery

- > Go to Image Sensor > Gallery to view all Image Sensor images uploaded within the past 60 days.
- > Click on each image thumbnail for a larger view.
- > To enable Auto Zoom click on the Settings tab.

Image Sensor Upload Images

- Go to Image Sensor > Upload Images to upload images captured by the Image Sensor. Note that Daily View, Peek-In and images captured on alarm are automatically uploaded.
- > Click the "Upload" icon to upload an image, and the "View" icon to view images already uploaded.

Image Sensor Daily View Rules

> Go to Image Sensor > Rules.

Image Sensor Notifications

someone uploads an image.

> Go to Image Sensor > Image Alerts.

> Click Add Daily View Rule to configure rules to receive an image of the first motion event occurring during a specific time period.

Gallery Upload Images Peek-In	sor 🔉 emPower 🛗 History 🗴 Rules Image Alerts Setting	
Gallery		
Uploaded image events captured in the p images for each event. While viewing, yo them from your account.		
From: 2/10/2013	: 4/12/2013 [Event Description]	All Reasons 💌 Go
	1 <u>2 3 4 5 6 7 8 9 10</u> .	<u>Next</u> >
Daily View Images 3/22/2013 3:42 pm IS Front Door	Peek In Images 3/22/2013 12:04 pm IS Kitchen	Image Event #3169874 3/21/2013 9:13 pm IS Family Room

Upload Ir	2205	0
1 C C	0/2013 1:04:20 pm Check for new images	You have 36 of 40 uploads left this mont
	Image Events Only? All Devices From	n: 03/01/2013 🛱 To: 04/12/2013 🛱 Go
Device	Image Events Only? All Devices From Event	n: 03/01/2013 📅 To: 04/12/2013 📅 Go Time
Device		
	Event	Time
IS1	Event (1) Images Captured - Post-Disarm	Time 4:21 pm, Mar-27-2013

🟠 Security 🗈 Video	🔏 Image Sensor	♀ emPower	🛗 History	Notifications	🔲 Mobile	👤 Profile
Gallery Upload Image	s Peek-In Ru l	es Image A	lerts Sett	ings		

Rule Setup

IS1

Daily View automatically captures, uploads and sends you the first motion event detected by your Image Sensor during a specified time period

Image Sensor	Timeframe	Recipients	Status	
IS Front Door	Every Day 8:00 am to 9:30 am	jsmith@thesmiths.com John's iPhone	Active	Edit Delete
IS Front Door	Every Day 2:00 pm to 3:30 pm	jsmith@thesmiths.com John's iPhone	Active	Edit Delete
IS Back Door	Every Day 6:00 pm to 8:00 pm	jsmith@thesmiths.com John's iPhone	Active	Edit Delete

+ Add Daily View Rule

9:13 am, Mar-15-2013

Security 🖸 Video 🔏 Image Sensor 🛛 emPower 🛱 History 🗭 Notifications

Gallery | Upload Images | Peek-In | Rules | Image Alerts | Settings

Images Uploaded - Daily View

Image Alerts

Recipients selected for "Alarms" will receive image alerts automatically for all images uploaded from an alarm event, even il they are manually requested after the alarm. Images from up to 5 motion events are automatically uploaded per alarm. Manual upload receiven imager equested through the website or mobile aps (niculding Peek-Inc).

Upload Type	Image Sensor	Recipients	
Alarms	IS Front Door	jsmith@thesmiths.com John's iPhone	Edit Delete
Manual Upload	IS Front Door	iPhone	Edit Delete
Alarms	IS Back Door	jsmith@thesmiths.com John's iPhone	Edit Delete
Manual Upload	IS Back Door	iPhone	Edit Delete

Searchable System History

> Click Add an Alert to select which contacts should

receive images captured during an alarm event or when

Event History

- > Go to the History tab.
- > Use the menus to filter by device, event type, and date range.

	All Devices All Events From: 4/5/2013	To: 4/12/2013 🗂 Go
Device	Event	Time
Front Door	Closed	10:15 am, Apr-12-2013
Front Door	Opened	9:28 am, Apr-12-2013
Panel	Armed Away by Happy Cleaners	9:13 am, Apr-12-2013
iving Room Motion	Activated	9:07 am, Apr-12-2013
Panel	Disarmed by Happy Cleaners	8:55 am, Apr-12-2013
Front Door	Closed	8:54 am, Apr-12-2013
Front Door	Opened	8:24 am, Apr-12-2013
Website	Successful Login (JSmith)	8:24 am, Apr-12-2013
Driveway	Video "Camera-triggered"	7:15 am, Apr-12-2013
Back Door	Closed	7:15 am, Apr-12-2013



Get the 🖍 ALARM.COM° App

iPhone/iPad/iPod Touch

Compatible with iPhone and iPod Touch (with OS 3.2 or later) and iPad (with OS 5.0 or later). To download, visit the iTunes App Store.

Android

Compatible with any device running Android OS 1.6 or later. To download, visit the Google Play Store on your device.

Windows Phone

Compatible with Windows Phone devices running OS 7 or higher. To download, visit the Windows Phone Marketplace on your device.

BlackBerry

Compatible with the BlackBerry Curve, Pearl, Bold, and 8800 series devices with OS 4.2.1 or later. To download, go to http://www.alarm.com/bbinstall from your BlackBerry.

Mobile Website

Mobile-friendly version of the Alarm.com user website for any web-enabled mobile phone - m.alarm.com.





*These services are only available on certain plans. Please contact your security dealer for more information.

Copyright © 2013 Alarm.com. All rights reserved.

Alarm.com and the Alarm.com Logo are registered trademarks of Alarm.com

Patents protect Alarm.com services and products. One or more of the following patents may apply to Alarm.com services and products: US Patent Nos. 6,400,265; 6,442,241; 6,643,355; 6,661,340; 6,965,313; 6,973,166; 7,113,090; 7,619,512; 7,920,841; 7,920,842; 7,920,843; 8,022,807; 8,140,048; 8,214,494; 8,350,694; 8,350,697; and 8,395,494. Other patent applications are pending.